

Real World Trust Philosophy

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People suffering from substance abuse have a right to quality treatment and support.

Such treatment and support should be holistic, non-judgmental and flexible.

That a "hands - on", collaborative relationship with clients empowers them.

This empowerment enables them to assume their rightful place in society.

THE PHILOSOPHY UNDERPINNING OUR HOUSING SERVICE INCLUDES:-

A commitment to meeting the housing needs of people with substance misuse problems by providing good quality, appropriate housing.

The creation of an environment within housing schemes which has at its heart a commitment to promoting the independence of the individual and to enable people with substance misuse problems to live as normal and satisfying a life as possible within their own homes.

A recognition that the people of any community have a responsibility to promote their own welfare, and that of their family, and neighbours; the service provided by the sheltered housing service builds on this, and complements it, but does not supersede it. By encouraging independence and choice, residents are exposed to the same physical and emotional risks, as any other people, and therefore cannot be protected from every risk.

A commitment to ensuring that our housing is outward not inward looking and is a resource to the local community whenever possible.

The provision of services should take into account the social cultural and ethnic values, together with the religious beliefs of all people with substance misuse problems.

To provide an effective service for people with substance misuse problems the Trust needs to work closely with statutory

and other voluntary sector agencies.Â Services will be provided in conjunction and in co-operation with other agencies, statutory, voluntary and private.

Actively encouraging people to make personal choices and to enable them to do so by the provision of information about the services available.

Ensuring that the services provided for people with substance misuse problems will be based NOT on stereotypes, but on the individual physical, mental, emotional or social needs of the person.

A commitment to quality, which ensures that residents always receive the services they have been promised, and for which they have paid.

Managing and respecting the delicate balance between observance of individuals' rights, with the rights and welfare of other residents.

Ensuring that staff in schemes provide residents with a service that is accountable and professional.